

WARM COMFORT
For your home



SAFE & SOUND
It's never been better



NEWS

Winter 2012

Pinner resident reduces heating bills by 46%

A genuine comparison study has shown that an average semi detached 3 bedroom house can achieve a significant fall in energy use.

A homeowner in Pinner has new Safe Choice energy saving PVCu windows. Additionally, the loft has been transformed by Loft Sense (the sister company to The Window Centre).

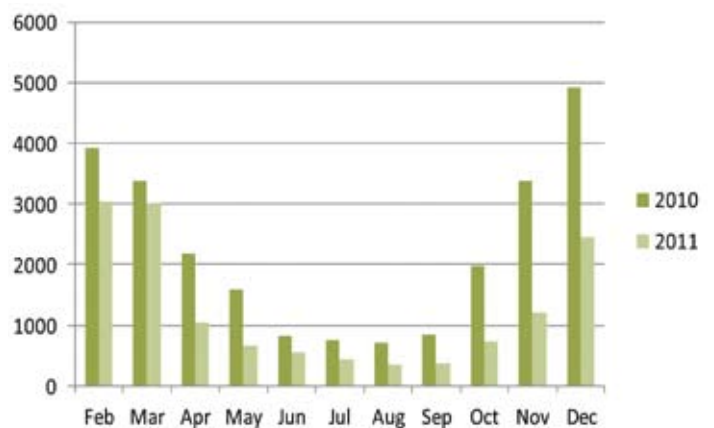
"About four years ago, when fuel bills started to literally go through the roof, my husband and I were concerned that we were wasting a lot of money on heating our home." said Mrs R from Pinner.

"We drew up a plan of action and started by having a new gas boiler installed which was more efficient than our old one of 20 years. Although this was a good thing to do, it wasn't really helping with a reduction in our bills. Our house needed some more attention so we decided to work from top to bottom. The next project was to have a new roof which would better weather proof our home. An then we had the loft area completed insulated and boarded by Loft Sense. This made a tremendous difference, not only to the fact that the heat in our home was more contained, but we can now safely use our loft for storage.

We have also invested in a log burning stove in our lounge. This gives out a lot of heat, minimizing the need for the central heating to be on so often.

The final project was to replace the windows and doors with more energy efficient glazing—this work was completed at the end of September last year.

The results have been amazing—our home is much warmer for longer. The temperature thermostat only needs to be set at about 17° and we have cut our gas consumption by 46% over the last year".



The graph is based on gas usage (kwh)

The heat stays in with a lower thermostat setting



A Safe Plan

The findings of a reduction in gas usage of 46% over an eleven month period is not only good news for Mr & Mrs R but has great bearing for the environment.

All the different steps that these Pinner residents took have resulted in contributing toward a warmer, more comfortable home that is free from damp and draughts.

Whether you're a climate change supporter or sceptic, there's no getting away from the fact that the cost of energy is rising and when temperatures fall the cost of keeping warm goes up.

Whatever solutions the Government comes up with for 'green' energy, there is no mistaking the fact that the consumer is the ultimate bill payer.

By using the latest glazing technology, all products supplied and fitted by The Window Centre perform to the best energy saving and security standards available in the UK.

Additional advantages are also seen from the high security locking.

Mr & Mrs R had previously lived with very old locking systems on their windows and doors which not only left them vulnerable to being broken into but they were left with poorly fitting openers that let in the draughts.

Their new energy saving windows are now very secure and weather tight and they can look forward to a comfortable winter each year.

THE WINDOW CENTRE
FENSA
11807

Welcome to
THE WINDOW CENTRE

Call us today on
0208 429 0383

Motivated, knowledgeable staff
Competitive pricing
Superbly equipped showroom

Excellent A rated product range
Unique bay pole system
Insurance backed 10 year guarantee

Local company
Excellent after sales service

Free parking facility

About us

We are a long established family run company which is able to combine extensive knowledge of products available with expertise in fitting them and matching the right product to the right job.

Our installers undergo continual training and the company has invested in skills training, both on site and at colleges as well as special training programmes that are run by our own suppliers.

By conducting the most stringent inspections throughout the company, we can make sure that you are getting the best value overall.

Many of our employees have been with the company for over 20 years and we are proud of their commitment.

This means our customers can also feel pride in making the right choice

All windows, doors, porches and conservatories are manufactured from the highest quality materials that have been extensively researched

to meet all required standards within the building industry.

High Security is of paramount importance, particularly in these days of increasing crime rates.

Safety is also a huge consideration, with toughened glass being fitted where it should be, i.e. Doors and adjacent windows, glass levels that are below 800mm from floor level and also in conservatories.

BS EN 12/50. Kitemarks 12084 36391

Appearance is also a major factor to the overall investment and our trained designers are here to help, by listening to your needs and wants and affording the best advice to make sure you are happy with your new installation. Sculptured frames and woodgrain are available. The Window Centre is registered with Fensa and is also licensed by the BFRC to install both A and B rated windows.

The **guarantee** is for 10 years which gives peace of mind to all our customers

Additionally, we are able to offer an insurance backed guarantee from the IWA

We offer a comprehensive after sales service where required and being a local company we are able to respond more quickly than the average nationally run company.

Overall benefits are numerous.

A good design, a high quality product, a professional installation with the confidence of knowing there is a committed after sales service to help you know you have made the right decision in choosing The Window Centre



Investing in training



Ben and Oliver joined the company to develop their skills.

They have been training on site for several months now and their enthusiasm is a credit to us and themselves.

They are both attending NVQ courses to enhance their knowledge of the building industry with additional qualifications that will be of great benefit to them over the years ahead.

This kind of training is essential for the youngsters today and we are pleased to be able to give opportunities to them.

"My sister recommended you. Polite, efficient and proficient. A pleasure to do business with."

Mrs Morell, Muswell Hill

"Anne Harris who came to measure was very helpful and gave us good reassurance. Friendly professional, helpful and polite. The fitters were extremely helpful and professional and were very thoughtful."

Mr & Mrs Roberts, Harrow

Our Products

Windows



Doors



Porches



Conservatories



"Thank you Window Centre for the quick, efficient installation you carried out at the above address. Your team were on time and polite and obviously took a great deal of pride in their work – please pass on my thanks to them. There was minimal amount of disruption and the men always tidied up after finishing for the day. I was amazed at how quickly the work was completed and pleasantly surprised at the very fair price."

Vicky Williams, Ruislip

The best does cost more.
We can be beaten on price but not on quality and service.



Security

We have a dedication to security that's second to none. Windows and doors are at the heart of your customers home security, so we ensure safechoice products give them the best possible protection.

Window security - features and benefits:

- 10 Point locking system with unique corner drive design
- Unique full depth eurogroove lock-out design
- 400% more shootbolt contact area with keep compared to traditional flat shootbolts
- Supaglide gear box action, tested to 100,000 cycles
- Tested to BS7950 and beyond

Door security - features and benefits:

- 10 point locking system
- 4 pre-compression rollers allowing door to seal prior to hooks engaging
- 3 opposing steel hooks to maximize strength
- 2 anti-lift bolts preventing door lock being dislodged from keeps
- Fully adjustable roller housings ensure ease of installation and extended service life



Just a brief note to thank you for your prompt attention to the installation of the windows at my home. I only gave you three weeks notice instead of the more usual 6 weeks, but you pulled out the stops, visited the house and produced an estimate within a matter of hours.

The windows were then fitted on time and with the minimum of disruption.

I have, of course, asked you to install new windows at a flat that I have and again this has been carried out efficiently and promptly.

I would have no hesitation in recommending you to anyone requiring new double glazing.

Many thanks

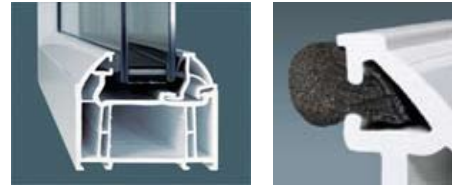
Yours sincerely
Nigel Kelly
NIGEL KELLY

Glazing

Internally glazed windows provide additional security.

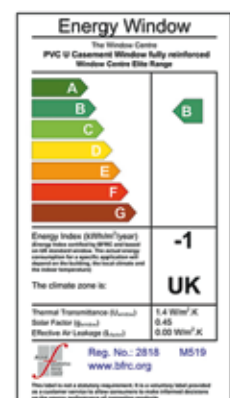
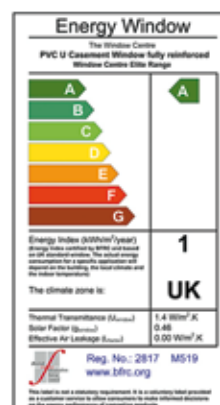
QL-on gasket provides the world's best weatherseal and acoustic and thermal performance across the widest temperature range.

99% memory recovery ensures the shape is retained year after year.



Double glazed units incorporating SGG Planitherm Total 1.1 offers up to three times more insulation than standard double glazing and significantly better thermal insulation compared to hard coated low-E products:

- Considerable reductions in heating bills
- Eliminates cold areas around windows
- Reduced condensation on the inner pane
- Environmentally friendly solution, given the lower CO2 emissions associated with reduced energy consumption
- Ensures compliance with Document L of the Building Regulations in England and Wales for all frame types or designs via the 'centre pane U-Value' option
- Superior Window Energy Rating performance thanks to the optimised balance between a very low U-value and high solar gain
- The new generation coating is remarkably neutral in both transmission and reflection as opposed to traditional hard coated low-E products which typically suffer from a noticeable tint
- Offers a high level of light transmittance, maximising the entry of natural daylight into the building. This type of coating also benefits from the lack of 'haze effect' commonly associated with hard coated products.
- Once toughened the coating retains the same technical characteristics and aesthetic qualities



Because the loft covers the entirety of a house, it is by far the largest room.
Most lofts are dangerous to move around in and have become extremely dirty over the years of dust settlement.



Loft Sense is the sister company to The Window Centre.

Established in 2005, the company's purpose is to provide a safe, dry environment which conserves the energy used in the home.

This concept works well alongside the energy saving windows installed by The Window Centre

What does Loft Sense do?

First and foremost our aim is to protect the fabric of your home.

To this end our number one job is to lay (and tape down) clean dust sheets to the hall, stairs and landing.

We then erect Grade 1 steps to gain entrance to the loft.

In the vast majority of cases, access is gained via a loft hatch on the landing. Occasionally, loft hatches are placed in the bathroom.

Having gained access we then ensure that there is adequate lighting for works to commence.

Our teams carry ENERGY SAVING FLOODLIGHTS.

Removing the old stuff

The unpleasant task of clearance can then begin.

The installation team wear protective clothing – all in one space suit, face masks, gloves etc.

The waste material, usually fibre glass, is placed in special high strength bags for removal along with any redundant items that have collected in the loft over the years.

The loft area is vacuum cleaned, including rafters and purlins.

Once the loft has been cleaned, an inspection of the wiring can take place and the fluorescent light can be erected, complete with the light switch.

Preparing for the new stuff

The existing joists need to be strengthened with the floor area being made level.

This is achieved by doubling the size of the existing 100 x 50 joists to create joists 200 x 50.

The need for strengthening the floor area become obvious when you read the deflection test results carried out by our company.

As the T & G boarding 2400 x 600 x 18 sheets weigh 30lbs each, the total weight of a 40 square metre loft increased by 810lbs.

The joists have now been double up to a height of 200mm which can now receive the insulation to this depth.

Now the flooring can take place.

The sheets are secured by minimal screw fixing to adhere to health and safety requirements and abide by council requirements of not making the room habitable.

Due to the tongue and groove feature the insulation is equivalent to 300mm of fibre glass insulation.

The floor area is now completely safe to walk around on.

The next step is to fit the Triso Super 10 quilting which is stapled at 50mm intervals onto the T & G flooring then back folded onto the rafters, working from the floor level up to the purlin beams.

At the apex, or top of the loft, we place a 300mm wide boarding to create an overflow of ventilation from one side of the roof to the other. This ensures there is no condensation caused.

Having created a warm, dry area for storage, the last job is the fitment of the De Luxe Loft Ladder.

These works will now ensure a dramatic reduction in heat loss from your home in winter and heat gain in the summer.

Fuel bills are reduced with the comfort factor increased.



The dangers of old insulation methods



The finished loft



Makes Perfect Sense

"The price was right and I like to spend my money locally. Your expert fitter was excellent – no tiles were broken in the bathroom. Thank you."

Mr Schuldt, Rayners Lane

- Our large double showroom houses a comprehensive display of products.
- Flat windows, bay windows, single doors, double doors, bi-fold doors, front doors and porches
- Glass designs, special high security locking—all available to view.
- Conservatory designs are also part of our product range.
- A warm welcome from our staff will ensure you receive the level of attention you require.



The Window Centre
393-395 Alexandra Avenue
Rayners Lane, Harrow
Middlesex HA2 9EF



Harrow's No 1 Showroom

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**CALL US OR BRING THIS LEAFLET INTO THE SHOWROOM
FOR A CHANCE TO GAIN ADDITIONAL SAVINGS**